

Supplier Code of Conduct

Our Suppliers play a crucial role in our success and the success of our customers.

In addition to providing quality products and services, our suppliers are expected to operate their business in a way that supports commitment to ethics and compliance with laws and regulations.

The Suppliers shall implement a Quality Management System in order to consistently provide products and services that meet IDE and applicable statutory and regulatory requirements.

Our Suppliers are required, as a minimum standard, to comply with all laws and regulations of the countries in which they operate. This includes all applicable laws related with health, safety, labor, environment, anti-corruption, anti-bribery, anti-competition, trade, anti-slavery and human trafficking, as well as other laws regulating business transactions.

Our Suppliers must take appropriate measures to ensure the Confidentiality, Integrity and Availability of all information processed with regard to the fulfillment of the IDE order according to the agreed upon sensitivity and criticality of the information and notify IDE within 48 hours of any actual or suspected security incident

Our Suppliers shall ensure that their employees are aware of their contribution to product or service conformity, to product safety, and the importance of ethical behavior.

Our Suppliers shall maintain a Counterfeit Item risk mitigation process internally and with their suppliers and shall provide evidence of this process to IDE upon request unless otherwise specified. When suspect or confirmed counterfeit parts associated with IDE purchase orders are discovered, the Suppliers shall ensure that suspect and/or counterfeit parts are not delivered to IDE. The Suppliers shall immediately notify IDE if items delivered in accordance with IDE purchase orders are suspect or confirmed counterfeit parts.

Our Suppliers shall retain all records needed to prove conformance to Purchase Order requirements for each shipment. Records shall remain legible, readily identifiable and retrievable for a period of 5 years after the date of the completion of this Purchase Order, unless otherwise specified. If the Supplier is a distributor of the item(s) in a Purchase Order, the Supplier shall require the same documentation from the original manufacturer of the item(s).

Our Suppliers shall establish and maintain Foreign Object Damage (FOD) Prevention Program to reduce FOD, unless otherwise specified.

Thank you for working in line with our Supplier Code of Conduct.

We value your partnership and commitment to doing business the right way.